

scout



get started

hello! welcome to scout.

Scout is a self-installed security system - no tools required. Install Scout from your smartphone or tablet for real-time feedback and instructions. Let's get started:

step one: **download app**

- 1 download the Scout app in the Apple App Store, Google Play Store or visit scoutalarm.com/install



what's in the box

Included



Scout Hub



Ethernet Cord



Door Panel



Power Adapter



Window Decals



Quick Start Card

Optional



Motion Sensor



Access Sensor



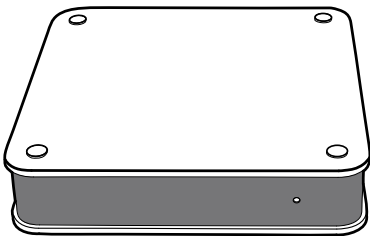
Yard Sign

step two: **register**

Once you have downloaded the app, you will be prompted to sign up. Use the installation code on the Quick Start Card in the hub box to verify your system and proceed with creating your account.



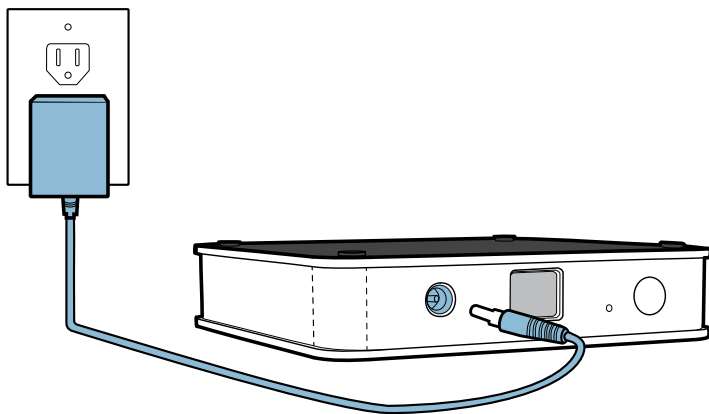
installation: **scout hub**



The hub is the brains of Scout and essential to your system. The hub has a 150 ft. range. Let's get started setting up the hub and then follow along in the app to install the rest of your devices.

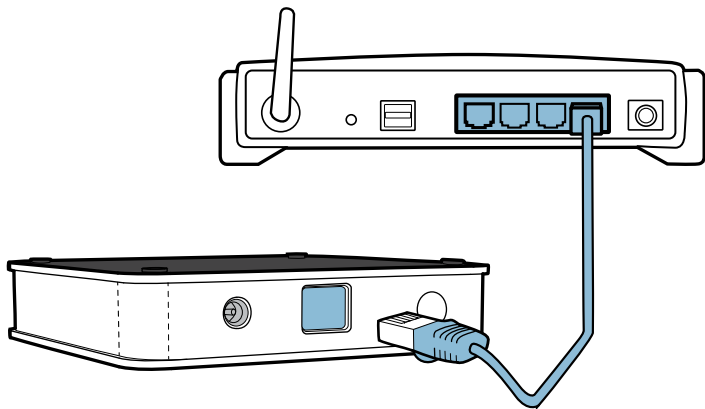
step three: **power up**

Locate a power outlet close to your internet router and plug the power cord into the hub and the wall. An LED light on the front of the hub will turn on to indicate that the hub is powered on.



step four: **connect internet**

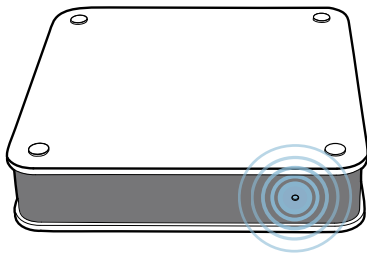
Plug the provided ethernet cord into your router and the back of the hub. Lights near the ethernet port will indicate that the ethernet plug is connected correctly.



step five: **confirm connection**

As the hub connects, it will flash a variety of lights. A solid green light means you are connected to our servers.

Once you have a solid green light, please proceed with the instructions in the Scout app to continue setting up the system.



important: **installation notes**

sensor sequence



Install the sensor closest to the hub first and work your way out. Scout sensors have a range of approximately 150 ft.

battery pull tabs



Only remove the battery pull tabs when prompted. Pulling multiple tabs at once may result in pairing the wrong device.

removing a sensor



If you incorrectly mounted a sensor, slowly twist the device left and right to loosen the adhesive. Pulling a device straight off may damage the surface.

have questions?

If you have questions or need help at any point during the installation:



see our **knowledge base** at
scoutalarm.com/support



watch Scout **tutorial videos** at
scoutalarm.com/support



e-mail support@scoutalarm.com

Scout Informational Guide

This informational guide contains important instructions on safety, handling, disposal, recycling, regulatory information and the limited hardware warranty for your Scout Alarm device. The latest user instructions and any updates to this informational guide can be found at: www.scoutalarm.com/ScoutAlarm-Install-Guide.pdf

Important Safety Instructions

Read all safety and operating instructions before using your Scout Alarm hardware to avoid injury. Keep these instructions somewhere where you can find them for future reference. Heed all warnings contained herein.

This product is not intended to be used to control or monitor, directly or indirectly, industrial equipment or medical equipment of any kind.

Do not install your device near water, or expose the product to any water or liquid of any kind.

Many of Scout's devices operate on battery power. Battery-powered detection sensors will not operate and your alarm will not sound if the batteries are low or dead. Monitor your device's battery level often to ensure proper operation.

Use a dry cloth to clean your Scout device. Do not use liquids of any kind. Exposure to liquids, detergents, or abrasive cleaners may scratch your device and could affect performance.

Do not install your Scout device near any heat sources. Stoves, radiators, registers and other heat producing devices can cause damage that may affect performance.

Only install your Scout devices in accordance with the installation instructions provided to you. Improper installation may result in poor performance. Scout is not responsible for damages resulting from the improper installation of devices by the user.

Operating Environments:

Operating environment details can be found at scoutalarm.com/legal

Recycling and Disposal



The above symbol on your Scout device and the device's packaging is in accordance with the European Union's Waste Electrical and Electronic Equipment (WEEE) Directive. In accordance with WEEE, your Scout device should be disposed of or recycled separately from normal household waste. The end user is responsible to dispose of this product by taking it to a WEEE-designated facility. Separately collecting and recycling waste equipment will help conserve natural resources, protect overall health and the environment. Please contact your local environmental office, an electronic waste disposal company or the vendor from which you purchased this device for more information about recycling.

Certifications and Regulatory Compliance

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This device has undergone FCC and PTCRB compliance testing.

FCC Compliance Statement:

This device complies with FCC standards for home or office use and with Part 15 of the FCC Rules. Operations of this device is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy. And, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be

determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and the receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

California Energy Commission



Z-Wave Plus Certified



Certificate Number: ZC00-00000000

Z-Wave is a registered trademark of Sigma Designs and/or its subsidiaries.

Z-Wave is a wireless mesh-networking protocol for reliable, intelligent home control of all Z-Wave compatible devices. Z-Wave devices can act as repeaters to create a mesh-network to ensure reliable communication regardless of the manufacturer or type of device. This product can be included and operated in any Z-Wave network with other Z-Wave certified devices from any other manufacturers. Z-Wave devices such as lamp modules, fan controllers, thermostats, dimmer switches and many other types of home control devices are available from a wide range of manufacturers. The Z-Wave Alliance (www.z-wavealliance.com) provides a list of manufacturers of Z-Wave compliant devices. Z-Wave was created by Sigma Designs and more details on the technology can be found at www.z-wave.com.

Z-Wave certified devices can be included and excluded from your Scout system in the following manner; to include a Z-Wave device, remove the battery pull tab and follow along in the Scout app while the device pairs to the Scout hub and confirms inclusion of the device

on-screen. To exclude a device, first navigate to that device in the Scout application on the device tab and click into the device. Then, click the trash can icon to exclude the device from your Scout system. The system will confirm exclusion when the device has been removed from your list of devices on the devices tab. Z-Wave devices can then be returned to their factory default settings by following the instructions provided by the manufacturer, if the manufacturer is not Scout. The Hub supports 1 association group. The group allows for 1 node ID in that group, and the node ID must be 1.

To have the Scout hub learn into an existing network, navigate to the hub icon under device tab, scroll down to the Z-Wave section and tap on the Learn button. To factory reset the Z-Wave network on the Scout hub, navigate to the hub icon under the device tab, scroll down to the Z-Wave section and tap on the Leave button. If this controller is the primary controller for your network, resetting it will result in the nodes in your network being orphaned and it will be necessary after the reset to exclude and re-include all of the nodes in the network. If this controller is being used as a secondary controller in the network, use this procedure to reset this controller only in the event that the network primary controller is missing or otherwise inoperable.

Warning to the user:

Changes or modifications to the product not expressly approved by Scout Security, Inc. could void your right to use or operate your product.

Where shielded interface cables or accessories have been provided with the product or specified additional components or accessories elsewhere defined to be used with the installation of the product, they must be used in order to ensure compliance with FCC limits.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Service and Support

Except for its battery, your Scout device does not contain any user-serviceable parts. If you need service, contact Scout at one of the numbers below. Helpful information is also available on our website at: support.scoutalarm.com

Toll-Free Within the United States: 1-844-AT-SCOUT (287-2688)

Outside the United States: use the number above, carrier charges apply - please contact your telecom service provider for details

The hours our customer support is available may be found at: support.scoutalarm.com

Scout's Address:

Scout Security Inc.

210 N. Racine Ave.

Unit 3S

Chicago, IL 60607 USA

Software License Agreement

Use of any Scout device constitutes acceptance of the Scout and third-party software license terms found at: www.scoutalarm.com/legal

Scout Alarm One (1) Year Limited Warranty

Scout Security, Inc. ("Seller") warrants your Scout alarm hardware ("Product(s)"), subject to certain registration requirements, against material defects in materials and workmanship for a period of one (1) year from the date of purchase ("Warranty Period"), to the original end user purchaser (the "Warranty"). You must register for the Warranty online at www.scoutalarm.com/warranty/register for your Product to be covered by the Warranty. Except where prohibited by applicable law, the Warranty is nontransferable and is limited to the original purchaser. The Warranty gives you specific legal rights, and you may also have other rights that vary under

local laws.

This Warranty does not apply to any Product misused, abused, altered or used other than as approved in writing by Seller, as determined by Seller's inspection of the Product. Other limitations on this Warranty are described in Seller's End User License Agreement ("EULA") located at www.scoutalarm.com/legal. If any defect in material or workmanship occurs during the applicable warranty period in any of the Products, as determined by Seller's inspection of the Goods, your sole and exclusive remedy shall be as set forth in the EULA.

Seller reserves the right to clarify, amend, restate or otherwise modify the terms of the Warranty and the EULA in its sole discretion. In the event that there is a conflict related to the terms of the Warranty as described on this Warranty Card and the EULA, the terms of the EULA shall control.

Prior to submitting a Warranty claim, Seller recommends you visit the support section at support.scoutalarm.com to obtain technical assistance. To obtain Warranty service you must speak with a Seller service agent, the authorized dealer from which you purchased the Product(s), or open a service request through our website at support.scoutalarm.com. Be prepared to describe the problem you are experiencing with the Product in detail so that Seller may best assist you.