Quick Install Guide
Icontrol One Link

V1.2

One Link

- Wi-Fi LED
- Service LED
- Z-Wave LED
- Power LED
- Reset Button
- Ethernet Port
- Ethernet LEDs
- WPS Button
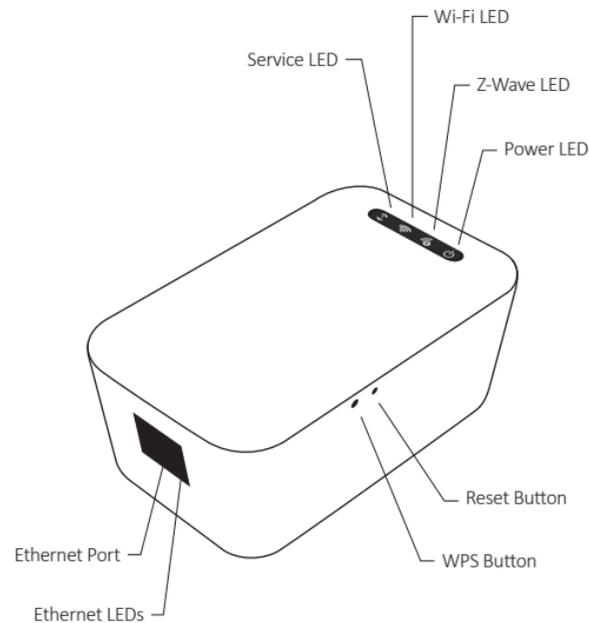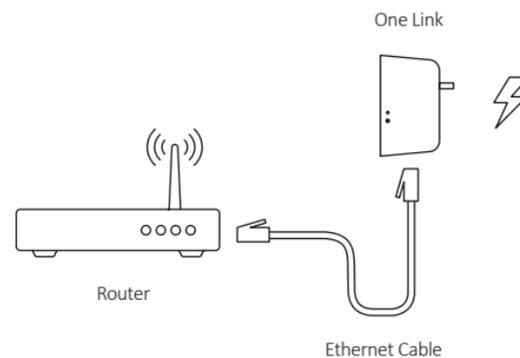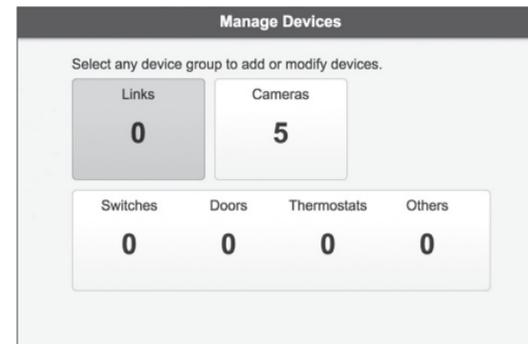
Power Up

1 Connect the One Link to your home router using an Ethernet cable

2 Plug the One Link into an electrical outlet

3 Wait until the Power LED turns solid green

One Link

Router

Ethernet Cable

Activate Your One Link

1 Have the activation key ready (see label on the One Link box)

2 Sign in to your account

3 From **Manage Devices**, select **Links**

4 Select **Add**

5 Follow the on-screen instructions

Manage Devices

Select any device group to add or modify devices.

Links	Cameras
0	5

Switches	Doors	Thermostats	Others
0	0	0	0

Add Z-Wave Devices

1 From **Manage Devices**, select **Switches** | **Doors** | **Thermostats** | **Others**

2 Select **Add**

3 Follow the on-screen instructions

The One Link needs to be activated prior to adding Z-Wave devices.

Manage Devices

Select any device group to add or modify devices.

Links	Cameras
1	5

Switches	Doors	Thermostats	Others
0	0	0	0
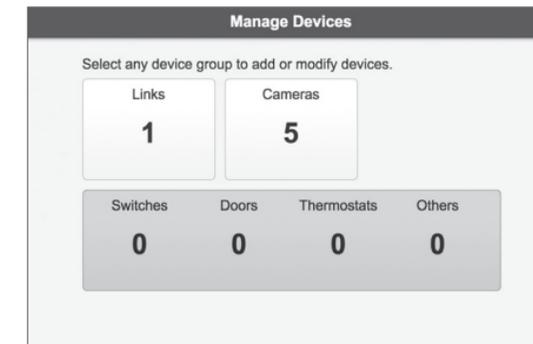
Add Cameras

1 From **Manage Devices**, select **Cameras**

2 Select **Add Using WPS**

3 Follow the on-screen instructions

The One Link needs to be activated prior to adding cameras using WPS.

Manage Devices

Select any device group to add or modify devices.

Links	Cameras
1	5

Switches	Doors	Thermostats	Others
0	0	0	0
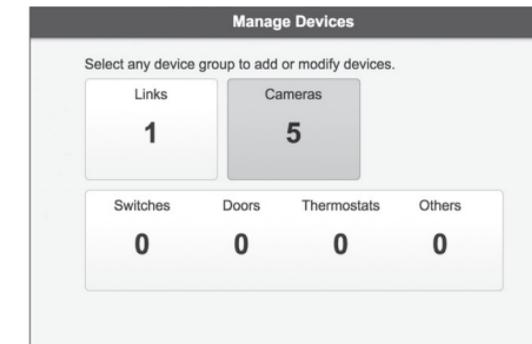
Troubleshooting

When activating my One Link, why can't I get past the "Adding Link" screen?

Your One Link cannot communicate with the server. Check the following:

- The Power LED must be solid green. If it's not, check that your One Link is powered.
- The Ethernet LEDs must be solid on or blinking. If they are not, check the Ethernet connection to your home router.
- When starting activation, the Service LED must be off. If it is not, factory reset your One Link.
- Your Internet service must be up-and-running. Connect a computer to your router, and verify that you can browse the web.
- Make sure that you enter the correct 20-character Activation Key on the "Add link" screen.

If the One Link still won't add to your account, please contact technical support (click the "Customer Support" link at the bottom of the Web Portal).

Why can't I add my Wi-Fi camera or Z-Wave device?

Your Wi-Fi camera or Z-Wave device cannot communicate with your One Link. Check the following:

- The Service LED must be solid green.
  If the Service LED is off: you must activate your One Link before adding devices.
  If the Service LED is flashing: check your Internet connection.
- The Wi-Fi camera or Z-Wave device must be a model and version that is supported by the One Link. For a list of supported devices, see the instructions in the "Manage Devices" screens.
- The Wi-Fi camera or Z-Wave device must be within range of the One Link. Check your device's specifications and verify it is not too far away from the One Link.
- When following the instructions within the "Manage Devices" screens, you will put the One Link into **WPS mode** for pairing Wi-Fi cameras, or **add mode** for pairing Z-Wave devices. When in these pairing modes, the Wi-Fi LED or the Z-Wave LED should be flashing. If it is not, restart the One Link and try again.

- Sometimes a Wi-Fi camera or Z-Wave device must be reset to defaults before it can be added to the One Link. Follow the device's instructions to perform a reset to defaults.

If your Wi-Fi camera or Z-Wave device still won't add to your account, please contact technical support (click the "Customer Support" link at the bottom of the Web Portal).

How do I factory reset my One Link?

With the Power LED solid green, use a paperclip or pin to hold in the Reset button for 15 seconds until all the LEDs flash for three seconds. Release the Reset button and wait for the One Link to restart.

What does the Service LED tell me?

Off	Not yet activated
Flashing	Activated but unable to find the server
On	Activated and communicating with the server

What does the Wi-Fi LED tell me?

Off	No Wi-Fi devices are attached to this One Link
Flashing	Wi-Fi Protected Setup (WPS) mode is active
On	Wi-Fi devices are attached to this One Link

What does the Z-Wave LED tell me?

Off	No Z-Wave devices are paired with this One Link
Flashing	Z-Wave Add or Reset mode is active
On	Z-Wave devices are paired with this One Link

What does the Power LED tell me?

Off	Powered off
Flashing	Starting up or upgrading firmware
On	Powered on

Need more help?

To contact a technical support representative, click the "Customer Support" link at the bottom of the Web Portal.

FCC Statement

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example: use only shielded interface cables when connecting to computer or peripheral devices).

FCC Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada Statement

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.