

Introduction

This product can be operated in any Z-Wave network with other Z-Wave certified devices from other manufacturers and is a security enabled Z-Wave device. All non-battery operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.

CoHo Z-Wave Walkthrough

1. INSTALLATION

- Download “HockeyApp” through the provided link
- Sign in with provided credentials
- Click on the “Beta” button under the appropriate OS.
- Click the blue “Install” button.
- When prompted, press “Install”.
- Wait approx. 15 seconds for the app to download and install.

2. AUTHENTICATION

- Open the “coho” application.
- If prompted, press “Allow”.
- (Optional) Swipe left/right to read app capabilities.
- Press the “Get This” button at the bottom of the screen.
- Press “Sign in with My Verizon or Verizon Fios”.
- Enter provided credentials.

3. FIRST-TIME SETUP

- Wait approx. 15 seconds to log in.
- Select a butler, skin tone, and hair color.
- Press the “Hire butler” button at the bottom of the screen.
- (Optional) Interact with the chat.
- Hit “Done” in the top-right of the screen.

4. REGISTERING THE GATEWAY

- If pre-registered and on Android (steps not necessary on iOS): Press “+” and “<” to view the Axon gateway. Proceed to Section 5.
- Press the triple bar icon in one of the top corners of the screen.
- Press “Devices” to proceed to the Device Screen.
- Press the “+” icon in one of the top corners of the screen.
- Press “Register Gateway”.
- Enter the serial number from the provided BHR; this can be found on the barcode on the back of the device.
- Wait appx. 5 seconds for the device to be added.

5. ADD A DEVICE (Generic)

- Proceed to the Device Screen.
- Press the “+” icon in the top left of the screen.
- Press “Generic Device”.
- Press “Get Started”.
- Press “Got it”.
- Press “OK”.
- Press “Let’s go”.
- Follow device instructions to place your device into Z-Wave inclusion mode.
- Wait for the device to be added to the system.
- Name the device.
- Follow prompts to configure device controls, permissions, and notifications.

6. ADD A DEVICE (Non-Generic)

- Proceed to the Device Screen.
- Press the “+” icon in the top left of the screen.
- Locate and select your device from the list.
- Walk through the instructions.
- Follow device instructions to place your device into Z-Wave inclusion mode.
- Wait for the device to be added to the system.
- Name the device.
- Follow prompts to configure device controls, permissions, and notifications.

7. REMOVE A DEVICE

- Proceed to the Device Screen.
- Locate and select your named device from the list. Go to settings.
- Find and click the red “Delete this device from CoHo” button (scrolling down may be necessary).
- Confirm removal and initiate exclusion flow through device instructions.

8. CONFIGURING / VIEWING A DEVICE

- Proceed to the Device Screen.
- Locate and select your named device from the list.
- The screen will populate itself with appropriate controls and information for the device.

9. CONFIGURATION PARAMETERS

- Connected Home (CoHo) does not support any configuration parameters.

10. ASSOCIATION

- The BHR only supports association group 01 ("Lifeline Association Group"). The maximum number of devices that can be added to the group is 232. The association group is triggered when the BHR's Z-Wave

Network is set to factory default, in which it will send "Device Reset Locally Notification" to associated nodes in its lifeline group.

11. Z-Wave TROUBLESHOOTING – (Remove Failed Node, Reset Z-wave Network, Enter Learn Mode)

- Navigate to the “Z-Wave Troubleshooting” page in one of the following ways:
 - i. Triple bar icon -> Support -> “Z-Wave Troubleshooting”
 - ii. Triple bar icon -> Device Screen -> Axon gateway -> “Z-Wave Troubleshooting Tools”
- From there, press:
 - i. Remove – Click on ‘X’ next to a failed device to remove a failed Z-Wave node / device
 - ii. Reset – Click on “Reset” button, to reset the Z-Wave network, this will remove all devices from the controller
 - iii. Learn Mode – to enter learning mode to enable the BHR router to be added to another Z-Wave controller network.

12. RESET THE GATEWAY

- BHR is the primary controller for Z-Wave network, resetting it will result in the nodes in your network being orphaned and it will be necessary after the reset to exclude and re-include all of the nodes in the network.

13. OTHERs

The BHR only supports association group 01 ("Lifeline Association Group"). The maximum

- Replication/Copy of the BHR's network information can be accomplished by adding another controller into the BHR's Z-Wave network.
- Including the BHR into another network can be accomplished by entering Learn Mode from the Z-Wave Troubleshooting page
- The BHR ignores the Basic command and doesn't do anything.