

Ring Base Station

Ring Base Station - Basic Setup



Download the Ring app

The Ring app will walk you through setting up and managing your Ring Alarm.

Search for "Ring" in one of the app stores below, or visit: ring.com/app



Create your account

If you already have a Ring account, use it to log in to the Ring app.

If not, the Ring app will guide you through creating your account.

Add a Base Station

Once you've confirmed your account, tap Set Up Device to begin Base Station setup.

The in-app instructions will guide you.

Create your Location

The first step to add your Base Station is to create a Location, which will enable some Ring Alarm security features.



Grab your Wi-Fi password

It's required for the in-app setup. Write it down below so it's handy when you need it.



Pair your Base Station

Press the Pairing button until the blue ring begins spinning. Then, follow the in-app instructions to pair your Base Station to your Ring account.



Ring LED patterns (pairing)



Select Wi-Fi or Ethernet

Once you've found your Base Station, connect it to the internet. You can connect to your Wi-Fi network or use an Ethernet cable.



Ring LED patterns (connecting to internet)



Ring Base Station



I see more than one Base Station. Which one is mine?

When the Base Stations appear in the list, the last four digits of the Base Station's MAC address will appear underneath their name. Find the one that matches yours.

I don't see my Wi-Fi network in the list.

If you don't see your Wi-Fi network in the list, you can still connect to it. Tap Add Hidden Network, then enter your Network Name and password.

Can I change my Wi-Fi later?

Yes, you can change your Base Station's Wi-Fi network at any time.

What does the Base Station's cellular radio do?

The cellular radio allows your Base Station to send alarm signals to the monitoring center if the usual internet connection isn't working. Hopefully you won't need it, but it's there if you do.

Ring Base station – Inclusion

Adding device to a Z-Wave Network

Smart Start Inclusion Steps:

1. Initiate add device flow in the Ring Alarm mobile application – Follow the guided add flow instructions provided in the application
2. Scan the QR code found on the package of the device or the QR code found on the back of the device

Classic Inclusion Steps:

1. Initiate add device flow in the Ring Alarm mobile application – Follow the guided add flow instructions provided in the application
2. Select add manually
3. Select Z-wave and select Add
4. Enter learn mode on the joining device

Ring Base station – Learn Mode

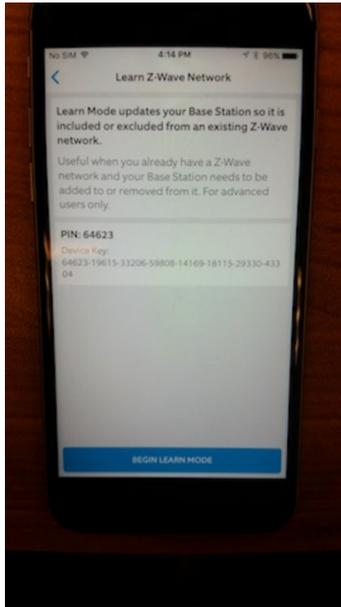
Adding Base station to a Z-Wave Network

Ring Base station can be added via classic inclusion mode –

Classic Inclusion Steps:

1. Start inclusion mode on the primary controller
2. From the application's UI, navigate to controller's device setting screen -> select Advance options -> Select Z-wave from "Protocol Adapters" and Select "Learn Mode" – DSK will be displayed (refer to the picture below)
3. Select "Begin Learn Mode" in the UI
4. When the inclusion process is complete, the LED on the base station will be solid blue

Note: Joining another Z-wave network via learn mode is available only when the base station is not already paired to any other devices



Ring Base station – Exclusion

Removing a Base station to a Z-Wave Network

Exclusion Instructions:

1. Start exclusion mode on the primary controller
2. From the application's UI, navigate to controller's device setting screen -> select Advance options -> Select Z-wave from "Protocol Adapters" and Select "Learn Mode" – DSK will be displayed
3. Select "Begin Learn Mode" in the UI
4. When the exclusion process is complete, the LED on the base station will be solid blue

Ring Base station – Lifeline

Association

This base station has Group 1 is the “Lifeline” group, which can hold one devices. Base station will send device reset locally notification to this group.

Ring Base Station – Reset

Factory Default Instructions

1. Launch Ring app (iOS or Android)
2. Navigate to Base Station Setting: Devices → Alarm Base Station → Tap on gear icon located on top right-hand corner
3. Navigate to Advanced Options → Z-Wave
4. Tap “Reset Z-Wave Network” and Select “Reset”

Warning: This process is irreversible. All your Z-Wave devices will be removed from your Base Station. You will have to manually reset and re-add each device to rebuild your network.

Use this procedure only in the event that the network primary controller is missing or otherwise inoperable.